

Terms & Conditions

SECTION A: WEBSITE

1. Information about us

This Website is operated by the Institute of Regulation. We are a Private Limited Company by guarantee, registered in England & Wales with registered number 13628098.

2. Information about you and your visits to our Website

If we process any personal information about you, we will do so in accordance with our [Privacy Policy](#).

3. Accessing our Website

- a) If you choose or are provided with a username, password or other piece of security information, you must treat such information as confidential. We may disable any username or password at any time if, in our reasonable opinion, you are in breach of these terms.
- b) We may restrict access to some parts of our Website, or our entire Website, to users who have registered with us.
- c) We may suspend, amend, or withdraw any service or content provided through our Website without notice. We will not be liable if, for any reason, our Website is unavailable at any time for any period.
- d) We do not warrant that the functions contained in the material contained in our Website will be uninterrupted or error free, that defects will be corrected, or that our Website or the server that makes it available are free of viruses or represent the full functionality, accuracy, reliability of the materials.
- e) No data transmission over the internet can be guaranteed as being totally secure. While we strive to protect such information, we do not warrant and cannot ensure the security of any information which you transmit to us. Accordingly, any information which you transmit to us is at your own risk.

4. Intellectual property rights

- a) We are the owner or licensee of all intellectual property rights in our Website and the content published on it unless otherwise indicated. Such works are protected by copyright laws and treaties around the world. All such rights are reserved.
- b) You may print a copy and download extracts of any pages from our Website for your personal reference, provided you acknowledge the Institute of Regulation as the copyright owner of such materials.
- c) Permission to reproduce material does not extend to any material on our Website which is identified as being the copyright of a third party. Authorisation to reproduce such material would need to be obtained from the copyright holder(s) concerned.
- d) You must not use any content on our Website for commercial purposes without first obtaining a written licence from us to do so.
- e) If you wish to inquire about using any content on our Website, please contact info@ioregulation.org.

5. Linking to our Website

- a) You may link to our homepage, provided you do not do so in a way that suggests any form of association, approval, or endorsement on our part where none exists.
- b) Our Website must not be framed on any other website.

6. Links from our Website

Links from our Website to third party websites are provided for your reference only. We have no control over the contents or availability of those websites and accept no responsibility for them or for any loss or damage that may arise from your use of them.

7. Our liability

- a) The material available on our Website is designed to provide general information only and does not constitute legal or professional advice. Further, while every effort has been made to ensure that the information provided is accurate, no guarantees for the currency or accuracy of information available on this Website are made.
- b) The content shown on our Website is provided on an 'as is' basis, without any representations, guarantees, or warranties - including warranties about the accuracy, completeness or suitability for any purpose.
- c) To the extent permitted by law, we expressly exclude:
 - i) All conditions, warranties, and other terms which might otherwise be implied by statute, common law, or the law of equity.
 - ii) Any liability for any direct, indirect, or consequential loss or damage incurred by any user in connection with our Website or in connection with the use, or inability to use, our Website, including (without limitation) any liability for loss of: income or revenue; business; profit or contracts; anticipated savings; data; goodwill; wasted management or office time; and for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable, provided that this condition shall not prevent claims for loss of or damage to your tangible property or any other claims for direct financial loss that are not excluded by any of the categories set out above.

This provision does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation, nor any other liability which cannot be excluded or limited under applicable law.

8. Viruses and hacking

- a) You must not misuse our Website by knowingly introducing computer viruses or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Website, the server on which our Website is stored, or any server, computer or database connected to our Website.
- b) Breach of this provision may amount to an offence under the Computer Misuse Act 1990, and we may report any such breach to the relevant law enforcement authorities and co-operate with them.

- c) We will not be liable for any loss or damage caused by any virus or other malicious or technologically harmful material that may infect your computer equipment due to your use of our Website or to your downloading of any material posted on it, or on any website linked to it.

9. Variations

We may revise these terms from time to time at our discretion. The terms posted on this page at the time of your use of our Website shall apply.

10. Contacting us

If you have any concerns about content which appears on our Website, please email info@ioregulation.org.

11. Applicable law

These terms and any dispute or claim arising out of or in connection with it or its subject matter shall be governed by and construed in accordance with the law of England and Wales.

SECTION B: MEMBERSHIP

12. Declaration

By applying to become a member of the Institute of Regulation you agree in addition to the following condition: "I declare that the statements made are correct and I understand that membership will be rescinded if the information is later found to be false or misleading. If I am admitted into membership, I agree that I will be governed by the Institute's [Code of Conduct](#) and regulations. I will promote and support the Institute of Regulation in its mission to inspire great regulation".

13. Communication

To fulfil the services and benefits related to your membership, and to enable you to extract maximum value from your membership, we will provide information and updates to you using email, telephone, posted materials and our Website in accordance with our [Privacy Policy](#). We will regularly review the products and services offered to you as part of your contract based on usage and user feedback and will add or remove services and benefits. Where this happens, we will update the list of products and services and inform you.

14. Term of membership

Memberships run for a period of 12 calendar months, paid in full (as applicable) and automatically renewed annually, unless cancelled in advance by either the Individual or the Institute of Regulation. During periods of membership, Individual members may use the initials "MIReg" after their surname, but should remove these initials if membership ceases.

SECTION C: EVENTS

15. Registering for an event

- a) To register for one of our events you are required to have an online account. If you are a new user, an account will be created for you as part of making your booking.
- b) Your account information will be stored in accordance with our [Privacy Policy](#) and will be subject to the overall terms and conditions outlined above.
- c) We require full payment for registration for paid-for events, prior to the event start date.

16. Photography and audio recording

Please note that our events may be photographed or audio recorded. These materials will be used for internal and external promotional purposes only by the Institute of Leadership & management. If you object to appearing in the photographs, please let our photographer know on the day. Alternatively, you can email info@ioregulation.org in advance of the event that you are attending.

17. Speaker's views

We welcome a wide range and diversity of views, but opinions offered by presenters do not necessarily reflect the views of the Institute of Regulation. The Institute of Regulation takes no responsibility for content that is presented as the speaker's own IP or work or content that fails to correctly identify and reference the source.

Event Cancellation Policy

18. Cancellation by us

The Institute of Regulation reserves the right to modify or cancel any event if unforeseen circumstances arise. If we cancel an event, we shall inform you as soon as possible using the contact details provided to us and offer you a full refund. The Institute of Regulation is not liable for any additional costs incurred by you related to this event – including travel, accommodation or subsistence.

19. Cancellation by you

All cancellations must be made in writing via email to info@ioregulation.org and are subject to our cancellation policy. Cancellations made up to 2 weeks prior to the event will be entitled to a full refund. Cancellations made between 2 weeks and 1 week from the event will be entitled to a 50% refund. Unfortunately, cancellations made less than 1 week from the event will be non-refundable.

20. No charge events

All events are costly to set up, even those for which there is 'no charge'. If you register but find you are unable to attend, please let us know as soon as possible. By registering for an event, you have confirmed that you have read and understood our cancellation policy.

SECTION D: GENERAL

These Terms & Conditions shall be governed by and construed in accordance with the laws of England and Wales. Any dispute arising under these Terms & Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.